

House policies for the attention of guests

- Guests must have a credit card to secure booking, also to enter house as a security booking. Guest must also pay €20 deposit per room before arriving.
- Innisfree house staff has the right to refuse entrance to house for:
 - dress code
 - safety
 - drinking alcohol,
 - smoking,
 - or for any reason they may feel unsafe.
- Innisfree house management reserves the right and will ask any person to leave, if they smoke in rooms or house without a refund.
- And for the following-----abuse of any kind----or anything the staff find unacceptable behavior.
- Breakage. If breakage is caused by guest the management reserves the right to charge the guest for the same.
- If any items are missing from rooms after guests stay, the management reserves the right to charge for the same without consultation.
- Cancellation policy of 72 hours. If a guest has not informed us within 72 hours, we will debit their card.
- Room rate is the same as bed and breakfast. If for any reason you miss your breakfast, the room rate is at the same rate.
- Innisfree house reception is from 7a.m. till 12 midnight. We do not provide wake up calls.
- All guests' vehicles are parked at their own risk. Innisfree house is not responsible for any damage to the vehicle or responsible for any loss property inside the house or outside the house.
- All guests must insure that their belongings are secured.
- If any complains with regard to the staff and services, ext., please contact the manager from 9 to 5 Monday-Friday at Innisfree house number.
- From time to time unforeseen problems can arise in the house, the staff and management can not be held responsible. But will do their utmost within their means to correct and fix any problems that may occur.
- Innisfree house was built in 1900 therefore it is an old house, guest should be aware that there can be some problems in old listed properties that are not fixable due to restrictive laws.